

## Real world health care experiences

from over 150 million unique individuals since 1993

#### Administrative

- Affiliated health plans
- Optum employer customer health plans
- Optum payer customer health plans

#### Clinical

- Medical groups' EMR/EHRs
- Integrated delivery networks' EMR/EHRs
- Hospitals' EMR/EHRs

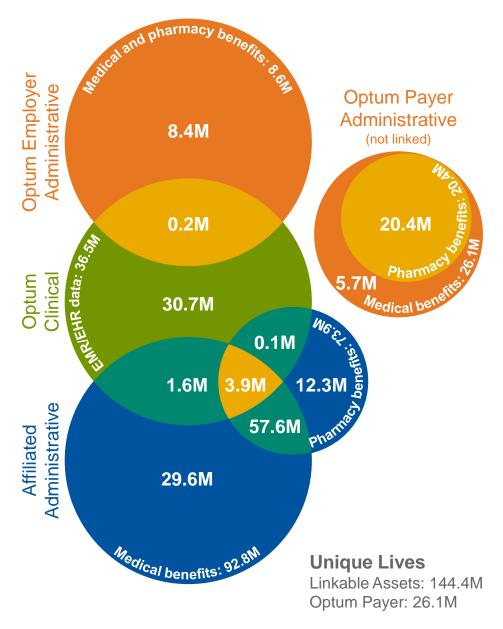
Optum
Research Data
Assets

#### Linkages

- Social Security Administration death file
- Consumer socioeconomic database
- · Self-reported health risk assessments

#### Cumulative population counts through 2014<sup>1,2,3,4</sup>

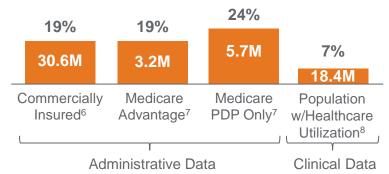
Some segments with history since 1993.



Optum's research data assets originate from providers' EMR/EHR systems, as well as from the administrative claims and enrollment systems of both affiliated and non-affiliated health plans. Well over 150 million unique lives are available from across all payer types.

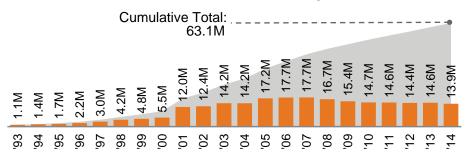
In 2014, approximately 19% of the US population in commercial health plans, 19% of those in Medicare Advantage plans, and 24% of those in Medicare PDP only plans were represented in Optum's administrative data assets. In addition, 7% of the US population with any health care utilization, regardless of insurance, were represented in Optum's clinical data assets.

## Optum share<sup>5</sup> of US population in 2014, by segment



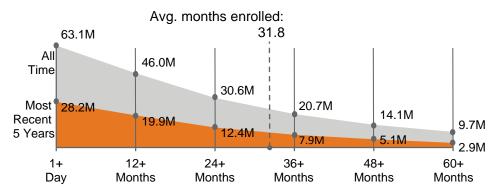
Population with Medical and Pharmacy Benefits<sup>9,10</sup>

#### Annual and cumulative membership, 1993-2014



# Age groups<sup>16</sup>, 2014 Optum 0.9 10-17 18-24 25-34 35-44 45-54 55-64 65-74 75+ Optum<sup>17</sup> 1.6M 1.5M 1.4M 2.5M 2.3M 2.3M 1.8M 0.4M 0.1M % of Optum 12% 11% 10% 18% 17% 17% 13% 3% 1% US Est.<sup>6</sup> 12% 12% 11% 15% 16% 18% 16% 1% 0%

## Minimum available continuous enrollment<sup>11</sup>, millions of members, through 2014

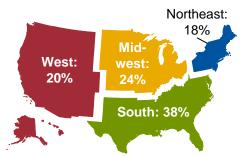


#### Gender<sup>16</sup>, 2014

	M	F		
Optum <sup>17</sup>	6.9M	7.1M	M	_
% of Optum	49%	51%	M 49%	F 51%
US Est.6	50%	50%		

#### **Utilization and densities through 2014**

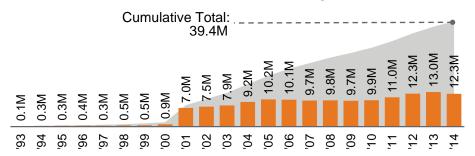
	Medical Claims <sup>12</sup>	Pharmacy Claims <sup>13</sup>	Lab Results <sup>14,15</sup>
% with 1 or more, all time	86%	75%	45%
Per member per year, all time	10.0	9.3	15.8
Record volume in 2014	108.6M	107.1M	114.7M



	West		South	North- east
Optum <sup>17</sup>	2.8M	3.3M	5.3M	2.5M
% of Optum	20%	24%	38%	18%
US Est.6	23%	23%	35%	19%

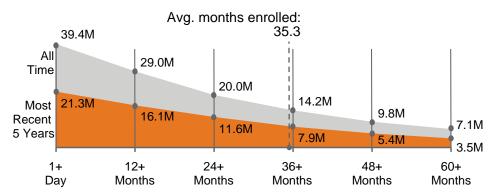
Population with Medical Benefits Only<sup>9,10</sup>

#### Annual and cumulative membership, 1993-2014



#### 

## Minimum available continuous enrollment<sup>11</sup>, millions of members, through 2014

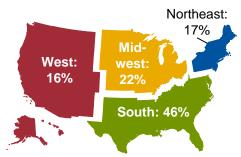


#### Gender<sup>16</sup>, 2014

Optum <sup>17</sup>	M 6.0M	F 6.3M		
% of Optum	49%	51%	M 49%	F 51%
US Est. <sup>6</sup>	50%	50%		

#### **Utilization and densities through 2014**

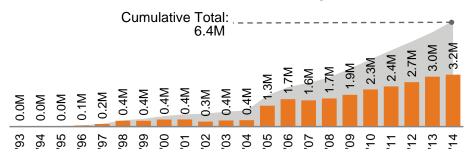
	Medical Claims <sup>12</sup>	Lab Results <sup>14,15</sup>
% with 1 or more, all time	76%	45%
Per member per year, all time	11.8	16.9
Record volume in 2014	108.1M	94.6M



	Mid-			North-	
	West	west	South	east	
Optum <sup>17</sup>	1.9M	2.7M	5.6M	2.0M	
% of Optum	16%	22%	46%	17%	
US Est.6	23%	23%	35%	19%	

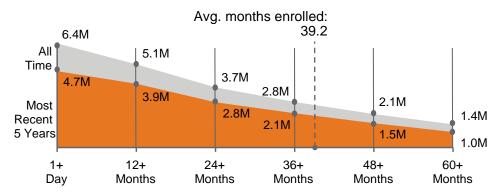
Population with Medical and Pharmacy Benefits<sup>9,10</sup>

#### Annual and cumulative membership, 1993-2014



# Age groups<sup>16</sup>, 2014 Optum 0-55 55-64 65-74 75+ Optum<sup>17</sup> 0.1M 0.2M 1.5M 1.3M % of Optum 4% 7% 47% 42% US Est. 18,19 6% 8% 49% 38%

## Minimum available continuous enrollment<sup>11</sup>, millions of members, through 2014

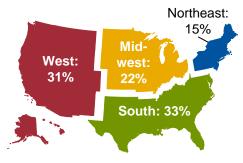


#### Gender<sup>16</sup>, 2014

- 47	М	F		
Optum <sup>17</sup>	1.4IVI	1.8M	M	
% of Optum	43%	57%	43%	F 57%
US Est. <sup>18,19</sup>	43%	57%		

#### **Utilization and densities through 2014**

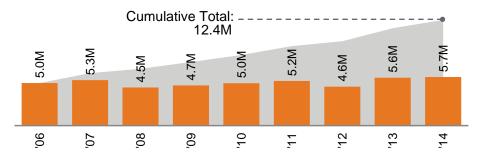
	Medical Claims <sup>12</sup>	Pharmacy Claims <sup>13</sup>	Lab Results <sup>14,15</sup>
% with 1 or more, all time	94%	83%	50%
Per member per year, all time	25.0	28.9	28.3
Record volume in 2014	77.6M	72.0M	78.5M



		Mid-		North-
	West	west	South	east
Optum <sup>17</sup>	1.0M	0.7M	1.0M	0.5M
% of Optum	31%	22%	33%	15%
US Est. <sup>18,19</sup>	23%	23%	35%	19%

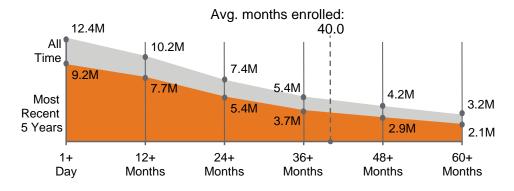
Population with Pharmacy Benefits Only<sup>9,10</sup>

#### Annual and cumulative membership, 2006-2014



# Age groups<sup>16</sup>, 2014 Optum US 0-55 55-64 65-74 75+ Optum<sup>17</sup> 0.4M 0.4M 2.5M 2.3M % of Optum 7% 7% 44% 42% US Est.<sup>18,19</sup> 13% 9% 41% 37%

## Minimum available continuous enrollment<sup>11</sup>, millions of members, through 2014

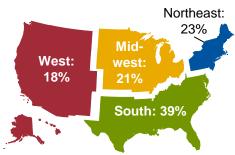


#### Gender<sup>16</sup>, 2014

	M	F		
Optum <sup>17</sup>	2.3M	3.3M	M	
% of Optum	40%	60%	40%	F 60%
US Est. <sup>18,19</sup>	41%	59%		

#### Utilization and densities through 2014

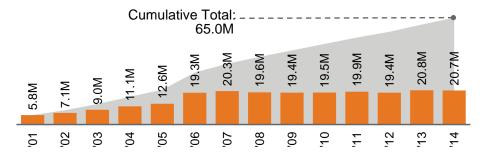
	Pharmacy Claims <sup>13</sup>
% with 1 or more, all time	89%
Per member per year, all time	41.9
Record volume in 2014	207.5M



		Mid-		North-
	West	west	South	east
Optum <sup>17</sup>	1.0M	1.2M	2.2M	1.2M
% of Optum	18%	21%	40%	21%
US Est. <sup>18,19</sup>	23%	23%	35%	19%

Note: Not all linkages are available in all affiliated segments. See footnotes for details.

### Benefit plan design data<sup>20</sup>, annual and cumulative membership, 2001-2014



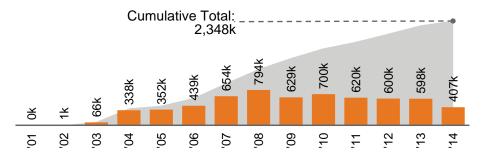
#### Pharmacy benefit structure, e.g.:

- Tier levels, types and cost sharing
- Premiums, deductibles, copays, coinsurance, limits, thresholds
- Mail order benefits

#### Medical benefit structure, e.g.:

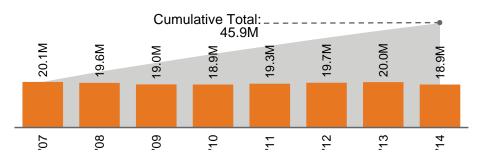
- In- and out-of-network copays and coinsurance
- Individual and family deductibles and out-of-pocket thresholds

## STD, LTD and WC benefits<sup>21,22,23</sup>, annual and cumulative membership, 2001-2014

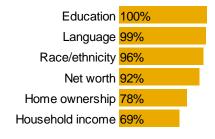


10.3% have short term disability, long term disability, or workers' compensation cases.

Socioeconomic data<sup>31</sup>, annual and cumulative membership with at least one valid, non-missing socioeconomic attribute, 2007- 2014

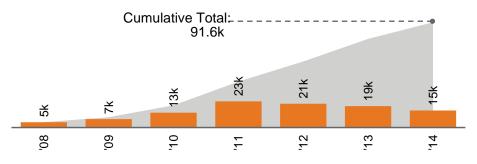


Availability of selected socioeconomic attributes:



Note: Not all linkages are available in all affiliated segments. See footnotes for details.

## Oncology management data<sup>26</sup>, annual and cumulative membership, 2008-2014



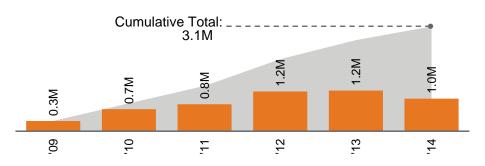
Availability of selected clinical attributes:

Current clinical status 96%
Histology 95%
Stage at diagnosis 89%

Tumor types:

Breast 59%
Lung 14%
Prostate 12%
Colon 11%
Rectal 4%

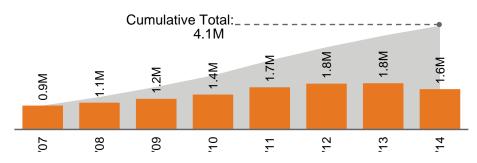
Health risk assessments<sup>27,28</sup>, annual and cumulative membership, 2009- 2014



Availability of selected selfreported attributes:

Health status 100%
Height, weight, BMI, BSA 99%
Stress 98%
Tobacco use 98%
Alcohol use 98%
Pain 94%
Physical/emotional problems 90%
Sleep 84%

Clinical information from EMRs/EHRs during health plan enrollment<sup>24,25</sup>, annual and cumulative membership, 2007-2014



Availability of selected clinical attributes during health plan enrollment:

Is notes eligible 83%

Has diagnosis 68%

Has lab result 67%

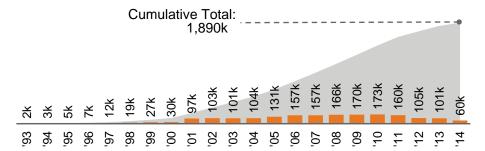
Has vital sign measurement 57%

In an IDN 55%

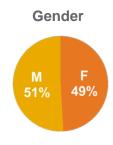
Has RX administration 19%

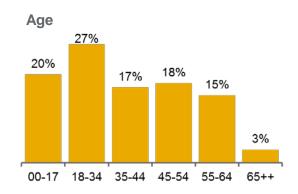
Note: Not all linkages are available in all affiliated segments. See footnotes for details.

### Mortality<sup>29,30</sup>, full date of annual and cumulative deaths during enrollment, 1993-2014



## Primary data collection population<sup>32</sup> as of January 31, 2015



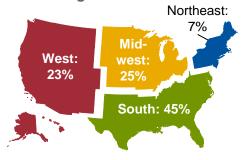


**4.7M** available for prospective data collection including direct-to-patient survey, medical chart review, medical device information, NDI link, etc., as of January 31, 2015.

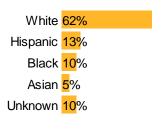
Availability of direct-to-patient contact methods:

Phone number 66%
Opt-in email address 8%

#### Census region

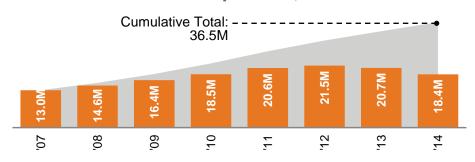


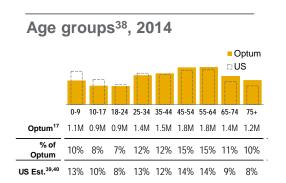
#### Race/ethnicity



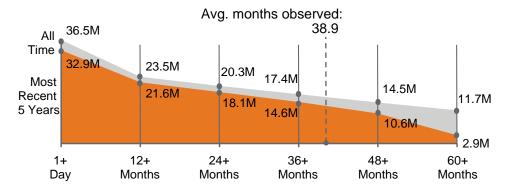
34 EMR/EHR Systems Contributing<sup>9,33</sup>

#### Annual and cumulative patients, 2007-2014





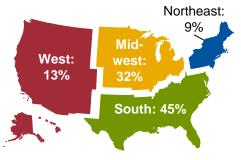
## Minimum available clinical observation periods<sup>34</sup>, millions of patients, through 2014



## Gender<sup>38</sup>, 2014 M F Optum<sup>17</sup> 5.1M 6.8M % of Optum 43% 57% US Est.<sup>39,40</sup> 47% 53%

#### **Utilization and densities through 2014**

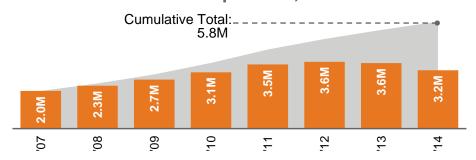
	Vital Signs <sup>35</sup>	Drug Admins <sup>36</sup>	Lab Results <sup>37</sup>
% with 1 or more, all time	65%	25%	57%
Per patient per year, all time	11.1	3.0	20.5
Record volume in 2014	291.1M	87.1M	445.8M

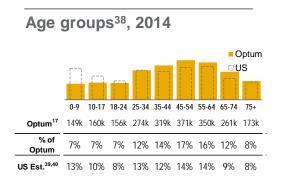


	Mid- West west South			
Optum <sup>17</sup>				
% of Optum				
US Est. 39,40				

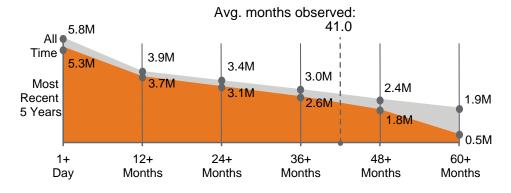
Linked to Health Plan Data<sup>9,33,41</sup>

#### Annual and cumulative patients, 2007-2014





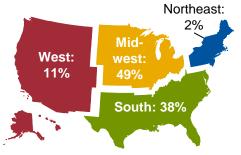
## Minimum available clinical observation periods<sup>34</sup>, millions of patients, through 2014



# Gender<sup>38</sup>, 2014 M F Optum<sup>17</sup> 1.0M 1.3M % of Optum 43% 57% US Est.<sup>39,40</sup> 47% 53% M F 57%

#### **Utilization and densities through 2014**

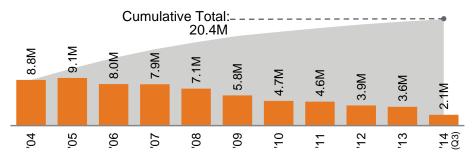
	Vital Signs <sup>35</sup>	Drug Admins <sup>36</sup>	Lab Results <sup>37</sup>
% with 1 or more, all time	70%	24%	61%
Per patient per year, all time	10.7	2.2	20.1
Record volume in 2014	49.1M	12.2M	76.5M



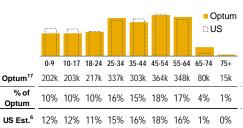
	West		South	North- east
Optum <sup>17</sup>	97k	428k	331k	15k
% of Optum	11%	49%	38%	2%
US Est. <sup>39,40</sup>	24%	21%	37%	18%

Commercially Insured Population with Medical and Pharmacy Benefits 14 data contributors

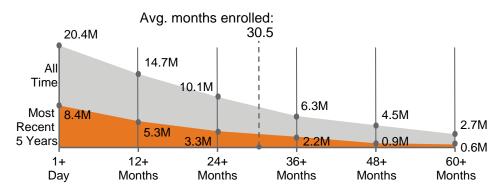
#### Annual and cumulative membership, 2004-Q3 2014



## Age groups<sup>16</sup>, 2014

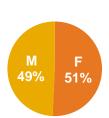


## Minimum available continuous enrollment<sup>11</sup>, millions of members, through Q3 2014

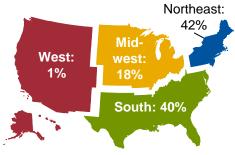


#### Gender<sup>16</sup>, 2014

Optum <sup>17</sup>	м 1.0М	F 1.0M	
% of Optum	49%	51%	49
US Est. <sup>6</sup>	50%	50%	



#### Census region<sup>16</sup>, 2014



	Mid-			North-	
	West	west	South	east	
Optum <sup>17</sup>	14k	368k	821k	866k	
% of Optum					
US Estimate <sup>6</sup>	23%	23%	35%	19%	

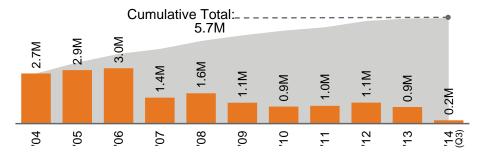
#### Utilization and densities through Q3 2014

	Medical Claims <sup>12</sup>	Pharmacy Claims <sup>13</sup>	Lab Results <sup>14,15</sup>
% with 1 or more, all time	82%	68%	11%
Per member per year, all time	11.8	9.4	25.2
Record volume in 2014	13.0M	7.8M	2.3M

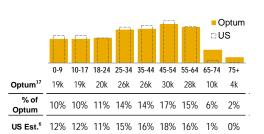
#### Optum Payer Customers' Health Plans<sup>42,43</sup>

Commercially Insured Population with Medical Benefits Only 13 data contributors

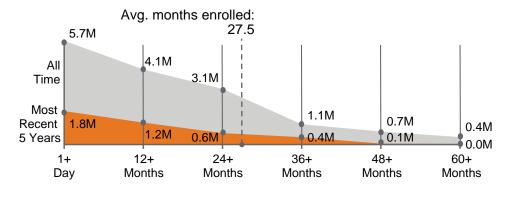
#### Annual and cumulative membership, 2004-Q3 2014



#### Age groups<sup>16</sup>, 2014



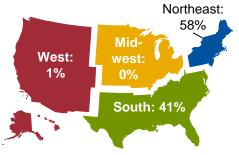
## Minimum available continuous enrollment<sup>11</sup>, millions of members, through Q3 2014



#### Gender<sup>16</sup>, 2014

	- , -			
	М	F		
Optum <sup>17</sup>	88k	95k	24	
% of Optum	48%	52%	M 48%	F 52%
US Est.6	50%	50%		

#### Census region<sup>16</sup>, 2014



	Mid- West west South			
	WEST	West	Jouin	casi
Optum <sup>17</sup>	2k	1k	74k	106k
% of Optum				
US Estimate <sup>6</sup>	23%	23%	35%	19%

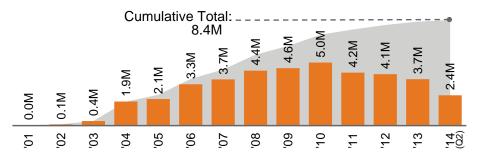
#### Utilization and densities through Q3 2014

	Medical Claims <sup>12</sup>	Lab Results <sup>14,15</sup>
% with 1 or more, all time	79%	6%
Per member per year, all time	13.4	23.6
Record volume in 2014	1.4M	0.3M

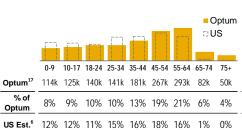
#### Optum Employer Customers' Health Plans<sup>45,46</sup>

Commercially Insured Population with Medical and Pharmacy Benefits 57 data contributors

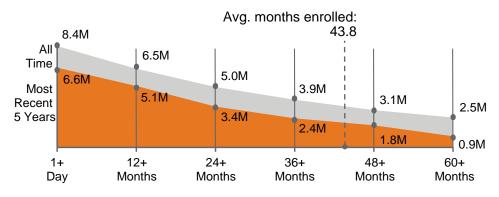
#### Annual and cumulative membership, 2001-Q2 2014



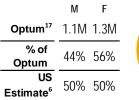
#### Age groups<sup>16</sup>, 2014

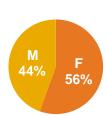


## Minimum available continuous enrollment<sup>11</sup>, millions of members, through Q2 2014



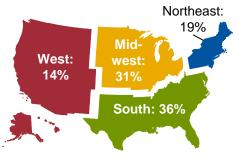
#### Gender<sup>16</sup>, 2014





#### Utilization and densities through Q2 2014

	% with >1, all time	Per member per year, all time	Activity volume, 2014
Medical Claims <sup>12</sup>	80%	14.5	27.5M
Pharmacy Claims <sup>13</sup>	75%	12.7	33.4M
Lab Results <sup>14,15</sup>	5%	0.9	306k
STD, LTD and WC Cases <sup>47</sup>	6%	0.03	34k
HRA Surveys <sup>48</sup>	13%	0.1	39k
Linked EMRs/EHRs	2%	n/a	n/a



	Mid-			North-	
	West	west	South	east	
Optum <sup>17</sup>	179k	401k	456k	241k	
% of Optum	14%	31%	36%	19%	
US Est.6	23%	23%	35%	19%	

#### **Footnotes**

- Optum Payer administrative data includes commercial members, Medicaid members (1.6M not shown elsewhere in this document), and Medicare members (438k not shown elsewhere in this document) through Q3 2014. Optum Employer administrative data includes commercial members through Q2 2014. All other sources through Q4 2014. Affiliated health plan administrative data includes 753k Medicare Advantage members with medical benefits only (not shown elsewhere in this document).
- Areas are mutually exclusive and not to scale. Curved labels denote counts for the entire circle. Each discrete area formed by the overlapping circles is also labeled with its mutually exclusive count.
- Optum Payer and Employer member counts exclude members where an affiliated health plan is the payer.
- Members that have multiple discreet enrollment periods are categorized in the segment where they have the longest continuous period of enrollment. Enrollment periods are combined if separated by 32 days or less.
- Administrative population segments include commercial and Medicare members of affiliated plans, and commercial members of Optum Employer customers' and Optum Payer customers' health plans who were enrolled any time in 2014.
   Optum clinical population includes unique patients who had clinical activity any time in 2014.
- Source of estimate of US commercially insured population: US
  Census Bureau, Current Population Survey, Annual Social
  and Economic Supplement, 2014. Health insurance questions
  asked respondents about their status in the previous year
  (2013). Accessed at
  - http://www.census.gov/cps/data/cpstablecreator.html.
- Source of estimate of US Medicare Advantage and Medicare PDP populations: US Department of Health & Human Services, Centers for Medicare & Medicaid Services, Monthly enrollment by plan report for December 2014. Accessed at http://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/MCRAdvPartDEnrolData/Monthly-Enrollment-by-Plan.html.
- Source of estimate of US healthcare utilizers: US Department of Health & Human Services, Agency for Healthcare Research & Quality, Medical Expenditure Panel Survey (MEPS), Projected Expenditure Data File for 2014. Percent of US population with non-zero medical expenditures found from MEPS and applied to 2014 US population estimate for 2014 from US Census Bureau, Current Population Survey to obtain denominator. MEPS data accessed at http://meps.ahrq.gov/mepsweb/data\_stats/download\_data\_file s\_detail.jsp?cboPufNumber=NHEA-Aligned MEPS. US Census data accessed at http://www.census.gov/cps/data/cpstablecreator.html.
- Statistics current through December 31, 2014.
- 10. Members counted here may also be counted in other administrative segments because they can move between segments over time. Members do not appear in multiple administrative segments during the same period of time.
- The longest continuous period of enrollment is selected for members that have multiple discreet enrollment periods.
   Enrollment periods are combined if separated by 32 days or

- less.
- A medical claim is defined as a unique combination of member, provider, and service date.
- A pharmacy claim is defined as a unique combination of member, valid NDC code, and fill date.
- A lab result is defined as a unique combination of member, valid LOINC code, and result date.
- Lab results per member per year calculated for members with at least one result.
- 16. Includes members enrolled at any time in 2014.
- 17. Excludes members where attribute is unknown.
- 18. Source of US estimate of Medicare Advantage and Medicare PDP populations by age & sex: US Department of Health & Human Services, Centers for Medicare & Medicaid, CMS Statistics Reference Booklet, 2014. Accessed at http://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/CMS-Statistics-Reference-Booklet/2014.html.
- Source of US estimate of Medicare Advantage and Medicare PDP populations by census regions: US Department of Health & Human Services, Centers for Medicare & Medicaid, MA State/County Penetration Report, December 2014. Accessed at http://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/MCRAdvPartDEnrolData/MA-State-County-Penetration.html.
- 20. Pharmacy benefit design data can be linked for members with pharmacy benefits in a subset of affiliated health plans.
- Short term disability (STD), long term disability (LTD), and workers' compensation (WC) cases can be linked for members employed by Optum Employer customers using affiliated health plans.
- Additional STD, LTD, and WC case data (not shown) are available for members employed by Optum Employer customers using non-affiliated health plans.
- 23. STD, LTD and WC cases available through June 30, 2014.
- 24. Includes members with at least one clinical data point during active health plan enrollment.
- Additional linked clinical data (not shown) is available for members employed by Optum Employer customers using nonaffiliated health plans.
- Oncology management data can be linked to fully insured members in affiliated commercial health plans.
- Health risk assessment (HRA) data can be linked to members in affiliated commercial health plans.
- Additional linked HRA data (not shown here) is available for members employed by Optum Employer customers using nonaffiliated health plans.
- The Social Security Administration began restricting reported deaths available in their Death Master File in November 2011.
- Death data can be linked to members in all affiliated health plans, except Medicare PDP plans.
- Shows cumulative and annual counts of members with at least one valid, non-missing attribute. Socioeconomic data can be linked to members in all affiliated health plans, except Medicare PDP plans.
- 32. Primary data collection can be performed with fully insured members in affiliated commercial health plans.

#### **Footnotes**

- Patients without sufficient clinical data to meet a minimum quality threshold are excluded.
- The minimum available clinical observation period for each patient is determined by the earliest and latest dates of clinical activity.
- A vital sign is defined as a unique combination of patient ID, observation date and valid clinical observation of height, weight, BMI, blood pressure, heart rate, temperature, spirometry tests, ejection fraction measurements, or T&Z scores.
- 31. A drug administration is defined as a unique combination of patient ID, administration date, and valid NDC code for a drug administration given by a provider or at a provider's location.
- 32. A lab result is defined as a unique combination of patient ID, lab result date, and valid LOINC code.
- Includes patients with at least one clinical observation at any time in 2014.
- 34. Source of US estimate of healthcare utilizers by age & sex: US Department of Health & Human Services, Agency for Healthcare Research & Quality, Medical Expenditure Panel Survey (MEPS), Projected Expenditure Data File for 2014. Percent of US population with non-zero medical expenditures found from MEPS and applied to 2014 US population estimate for 2014 from US Census Bureau, Current Population Survey to obtain denominator. MEPS data accessed at http://meps.ahrq.gov/mepsweb/data\_stats/download\_data\_file s\_detail.jsp?cboPufNumber=NHEA-Aligned MEPS. US Census data accessed at http://www.census.gov/cps/data/cpstablecreator.html.
- 35. Source of estimate for total US population by census regions:

- US Census Bureau, Current Population Survey, Annual Social and Economic Supplement, 2014. Health insurance questions asked respondents about their status in the previous year (2013). Accessed at
- http://www.census.gov/cps/data/cpstablecreator.html.
- Population includes linked patients that have both clinical activity and health plan enrollment any time between 2007 and 2014.
- 37. Statistics current through September 30, 2014.
- Members are not linked with any other sources, however members from affiliated health plans have been excluded at the plan level.
- 39. Source of US estimate of Medicaid population: US Census Bureau, Current Population Survey, Annual Social and Economic Supplement, 2014. Health insurance questions asked respondents about their status in the previous year (2013). Accessed at http://www.census.gov/cps/data/cpstablecreator.html.
- 40. Statistics current through June 30, 2014.
- Counts exclude members where an affiliated health plan is the payer.
- 42. An STD, LTD, and WC case is defined as a unique combination of member and incident date. Percent with at least one case, and cases per member per year are calculated based on the subset of employers that contribute this type of data.
- 43. An HRA is defined as a unique combination of member and HRA completion date. Percent with at least one HRA, and HRAs per member per year are calculated based on the subset of employers that contribute this type of data.

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